All GPOconnect Users

- The top bar is now consistent between pages, making the help (?) section readily available throughout GPOconnect.

- GPOconnect now automatically logs you out after four hours of inactivity instead of 15 minutes.

GPO Support

- If you update your email address or mobile number on the GPO Support page when identifying your preferred contact method and click "Undo" to revert to the previous entry, the button disappears.

- If you update your preferred contact method to Mobile, you will see an alert that your contact information will be updated for all future communications. This aligns with the existing messaging for Email.

- If you begin submitting a question or issue but then click away from the dialog (except for the top header of the page, like the navigation or account menus), a message will appear informing you that your case has not been submitted. It will then ask you to confirm whether you want to continue.

GPOconnect Members

- An option has been added to allow you to switch between GPOconnect and AB Workspace. To do so, click your profile icon in the upper right corner and click "Switch Portal". If you do not have AB Workspace access, a message will appear indicating you don't have access to other portals.

Training

View the updated QRCs below to learn more about these features.

Manufacturer Partner Training

For more information about GPOconnect features, refer to the training site.

Updated

- Create and Review Cases

GPO Member Training

For more information about GPOconnect features, refer to the following sites:

- ION members: www.iononline.com/gpoconnect-training

- Other specialties: www.specialtyadvancement.com/gpoconnect%20training

Updated

- Create and Review Cases

- GPOconnect Homepage

If you have any questions, please get in touch with GPOconnect@amerisourcebergen.com.