

Seasonal Vaccines (Flu, COVID-19, and RSV) Frequently Asked Questions

Please refer to the FAQs below for questions you may have regarding the 2024-2025 seasonal vaccine season for Flu, COVID-19, and RSV.

General Questions

01 What seasonal vaccine products are currently being offered?

Flu Vaccine Offerings, Presentation Types, and Components

Manufacturer name	Presentation	Form	Size	NDC	Age indication	CPT code
AstraZeneca	FluMist® Quadrivalent	Spray	Box of 10 (0.2 mL intranasal sprayer)	66019-0311-10	2-19 years	90672
GlaxoSmithKline	Fluarix® Trivalent	PFS	Box of 10 (0.5 mL PFS)	58160-0884-52	6+ months	90686
	Flulaval® Trivalent	PFS	Box of 10 (0.5 mL PFS)	19515-0810-52	6+ months	90686
Seqirus	Afluria® Trivalent	MDV	10 doses/vial (5 mL MDV)	33332-0124-10	6+ months	90688
		PFS	Box of 10 (0.5 mL PFS)	33332-0024-03	3+ years	90686
	Flucelvax® Trivalent	MDV	10 doses/vial (5 mL MDV)	70461-0554-10	6+ months	90756
		PFS	Box of 10 (0.5 mL PFS)	70461-0024-03	6+ months	90674
	Fluad® Trivalent	PFS	Box of 10 (0.5 mL PFS)	70461-0024-03	65+ months	90694
Sanofi Pasteur	FluBlok® Quadrivalent	PFS	Box of 10 (0.5 mL PFS)	49281-0724-10	18+ years	90682
	Flu zone® Trivalent	MDV	10 doses/vial (5 mL MDV)	49281-0641-15	6+ months	90688
		PFS	Box of 10 (0.5 mL PFS)	49281-0424-50	6+ months	90686
	Fluzone® High-Dose Trivalent	PFS	Box of 10 (0.5 mL PFS)	49281-0124-65	65+ years	90662

COVID-19 Vaccine Offerings, Presentation Types, and Components

Manufacturer	Size	Age indication	SAP Material#
Novavax	Box of 10 (0.5mL)	12+years	10288372
Moderna	Box of 10 (0.5mL)	12+years	10286800
	Box of 10 (0.25mL)	6 months - 11 years	10286801

02 When can I begin placing orders for flu and COVID-19 vaccines?

We are currently accepting preorders for both flu and COVID-19 product offerings and will continue to accept orders for the duration of the 2024-2025 seasonal vaccines season.

03 Who can place preorders for flu and COVID-19 vaccines?

Any of our customers can preorder seasonal vaccines.

04 How do I place a preorder?

Visit our convenient [online preorder tool](#) to reserve your doses today.

05 Why should I preorder seasonal vaccines?

By preordering vaccines, not only do you guarantee timely delivery, but you also secure your products amidst fluctuating demands. Further, you secure additional benefits, including the following:

- **Priority Shipping:** Preorder your vaccines now to receive priority shipping based on manufacturers' schedules. By preordering, you ensure an earlier shipping window which helps avoid potential supply chain limitations.
- **Price Protection:** You will benefit from price protection by receiving the lowest authorized price from the product order date to the shipment date – including GPO contract pricing if applicable.
- **Flexible Returns:** You can return a percentage of your unused flu and COVID19 vaccines in accordance with manufacturers' terms and conditions.
- **Ordering Convenience:** Order anytime from wherever you are using our convenient options: online, email, phone, or fax.
- **Knowledge:** Your dedicated seasonal vaccine team is here to assist you throughout the entire season.

06 If I preorder, when will I receive my vaccine order?

We process shipping doses as soon as they are available from the manufacturer. Historically, preordered doses begin shipping mid-to-late August and continue through November. Once preorders are fulfilled, we will ship orders as placed.

07 Who should I contact if I have additional questions or need assistance with placing a seasonal vaccine order?

Our dedicated seasonal vaccine team is here to assist you throughout the entire season. Email seasonalvaccines@amerisourcebergen.com or reach out to your dedicated account representative today.

FAQs about Flu Vaccines

01 What is the deadline for placing preorders for flu vaccines?

The early preorder deadline for flu vaccines is May 31, 2024.

02 What is the return policy for flu vaccines?

We accept return requests for unused doses for credit at the end of the season based on manufacturers' terms and conditions. Please refer to our [2024-2025 flu vaccine return policy](#) for additional details. All requests must comply with the terms listed in the return policy to ensure they are processed appropriately.

03 Is there a minimum order requirement for flu vaccines?

No, there is no minimum order quantity required for current flu offerings.

04 What is the recommended guidance for flu vaccinations?

for more information on Flu vaccines, please visit [CDC Recommendations](#)

FAQs about COVID-19 vaccines

01 What is the deadline for placing preorders for COVID-19 vaccines?

The early preorder deadline for COVID-19 vaccines is June 15, 2024.

02 What is the return policy for COVID-19 vaccines?

We accept return requests for unused doses for credit at the end of the season based on manufacturers' terms and conditions. Please refer to our [2024-2025 COVID-19 vaccine return policy](#) for additional details. All requests must comply with the terms listed in the return policy to ensure they are processed appropriately.

03 I can still order 2023-2024 season COVID-19 vaccines. When will this end?

We will stop shipping COVID 19 vaccines from the 2023-2024 season on **July 15, 2024**. To ensure continuity in receiving COVID 19 vaccines without interruption, we encourage you to preorder your 2024 2025 vaccines now.

04 Is there a minimum order requirement for COVID-19 vaccines?

For Moderna COVID-19 vaccines, there is a minimum order quantity of 4 units (40 doses). Preorders that do not meet the minimum order quantity will not be processed.

05 How do I place a order for Pfizer COVID-19 vaccines?

Place a backorder online via ABC Order to reserve your Pfizer doses today.

06 What is the recommended guidance for Pfizer COVID-19 vaccinations?

For more information on COVID-19 vaccines, please visit [CDC Recommendations](#)

FAQs about RSV Vaccines

01 When is RSV season?

There is a high demand for RSV vaccines in the late summer through the early fall. You should plan on ordering RSV vaccines before the season ramps up and demand increases. For more information on RSV vaccines, please visit [CDC Recommendations](#)

02 Who can I contact if I have questions?

If you have additional questions, you can email seasonalvaccines@amerisourcebergen.com

03 When will RSV vaccines become available to order?

Unlike flu and COVID-19 vaccines, RSV vaccines do not change formulation year over year, making them available to order year-round.