



# Five stages of a COVID-19 vaccine preorder

## Stage 01

January–July

### Place your preorders

Preorder from wherever you are with convenient options including online, email, phone, or fax. You will receive a preorder confirmation email. You can add, reduce, or cancel your preorder during this window.

## Stage 02

August

### Purchase orders are placed with manufacturers

All preorders are tallied to create the purchase orders that Cencora places with our manufacturer partners. At this point, your preorders become firm orders, and no reductions or cancellations are permitted.

## Stage 03

August–September

### Manufacturers allocate vaccines

As lots are approved by CBER/FDA, manufacturers allocate vaccines to distributors. Cencora negotiates a shipping schedule; however, delays are possible. The most common delays from the manufacturer include FDA delays, manufacturing delays, weather, and truck scheduling.

## Stage 04

August–December

### Vaccines are shipped to you

As vaccines are received in our distribution center, our teams process the inventory within 1–3 business days. Once shipped, you will receive two email notifications:

- Order processing confirmation with the corresponding quantity
- Shipping notice with tracking information

## Stage 05

January–May

### This is your vaccine return window

At the end of the season, unused doses can be returned to Cencora for credit based on manufacturers' terms and conditions.

Contact us today  
to get your  
program started

- [amerisourcebergen.com/seasonalvaccines](https://www.amerisourcebergen.com/seasonalvaccines)
- Phone: 866-281-4358
- Fax: 800.547.9413
- [seasonalvaccines@amerisourcebergen.com](mailto:seasonalvaccines@amerisourcebergen.com)