Designed by Pharmacists, for Pharmacists

In today’s evolving healthcare landscape, it’s more important than ever for your independent pharmacy to streamline workflows and reduce inefficiencies. ABC Order was designed, hand-in-hand with pharmacists, to make the ordering process quick and efficient so that you can get back to what’s important – spending more time with patients.

**Improved search and filtering**
Search is now more robust, faster and easier to use with enhanced filtering and added pricing information to make it easy for you to find what you’re looking for.

**All-day log-in and order collaboration**
Once you log in to ABC Order, you won’t be logged out during business hours. In addition, multiple users can add items to the same cart to streamline ordering and invoices.

**Tools to help you better manage your inventory**
A new “Calendar” feature allows you to keep track of irregular inventory and set alerts to be notified when items become available. You can also create “notes” for products that require specific ordering procedures.

**Support service functionality**
The support area of the platform allows you to easily initiate returns, report shipment errors or technical issues and request labels and pricing stickers.

**Up-to-date delivery status and order information**
When you log in to ABC Order the first thing you’ll see is your dashboard with important order delivery updates and notifications.

---

**What pharmacists are saying...**

This is a giant leap in the right direction for AmerisourceBergen. I can’t stress how much better this is than the previous system.

– Nick Katra, Paoli Pharmacy

ABC Order has cut my ordering time in half. If it used to take 45 minutes for an order, it can now be done in 20 minutes.

– Pinak Gandhi, Capsule Pharmacy

ABC Order really functions like Amazon or Google, where search makes sense.

– Dominick Vizzoni, Siegel’s Pharmacy

The first time each of my techs had to do a return, they said, ‘I can’t believe it was that easy or quick’. Now returns are something they don’t dread.

– Nick Katra, Paoli Pharmacy

We really like ABC Order. A lot of the newer features are a big improvement. I love the calendar, and Quick Add. I also like sending everything (Rx and CIs) in one order—that’s really helpful!

– Chris Riccio, Riccio Family Pharmacy