Thank you for joining us for this AmerisourceBergen webinar.

The broadcast has not started yet.

*Both audio and visuals are available through the Skype Meeting Broadcast link and are accessible via any mobile browser.*
Third Manufacturer Townhall: Responding to COVID-19

May 21, 2020

During the call, please submit questions via the chat function or via email to: Solutions@amerisourcebergen.com
Today’s Speakers

Bob Mauch  
EVP & Group President

Erin Horvath  
President, Distribution Services

Nicolette A. Louissaint, Ph.D.,  
Executive Director of Healthcare Ready

Heather Zenk  
Sr. Vice President, Replenishment & Secure Supply Chain Operations

Barry V. Fortner, Ph.D.  
SVP and President, Specialty Physician Services

Dave Picard  
Sr. Vice President, Global Generics Pharmaceuticals
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Opening Remarks

Bob Mauch
EVP and Group President
Healthcare preparedness, private, public, and nonprofit sectors collaboration
Inventory Update

- Generally, inventory demand is beginning to stabilize as the regional COVID-19 peaks begin to subside
  - Keeping a watchful eye on 90-day refill cycle
- Preparing proactively
  - Potential resurgence
  - Flu season
  - Physicians returning to clinical practice and elective procedures
- Challenges Remain
  - Ventilator and intubation drugs
  - Sedatives
  - Experimental COVID-19 therapies
  - Azithromycin
  - Injectable narcotics
  - Insulin
  - Metered Dose Inhalers (MDIs)

Generics

Communication is key in our response and readiness
Business Continuity

Measures to maintain a secure and uninterrupted supply chain

- Focused on clinical and operational settings
- Applying COVID-19 lens to our BCPs
- Remaining highly engaged
- Strong industry partnerships
- 24/7/365 Support

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## COVID-19 Plan for Re-Entry

### GUIDING PRINCIPLES

- Safety of our associates and communities
- Adherence to clinical guidance
- Consistent & transparent communication
- Ensure business continuity
- Sensitivity & awareness

### ENTERPRISE APPROACH

- Prioritizing health and safety
- Phased approach based on scientific data
- Flexibility to meet business and associate needs
- Controlled and fiscally responsible

### CURRENT STATE

- Frontline workforce onsite
- Majority of associates working remotely
- Travel ban and current restrictions in place (US) and majority of countries until August 1, 2020
Our Work to Support Community Practices During COVID-19

Barry V. Fortner, Ph.D.
SVP & President, Specialty Physician Services
COVID Impact on Community Practices

The physician practice segment has been significantly impacted by the COVID-19 pandemic.

- Practices have seen a decrease in new patient visits ranging from 40-85%.
- 80% implemented telehealth services within 10 days of CMS loosening restrictions.
- Practices have experienced an incremental 7-day to 14-day delay in medical claim submissions.
- 75% increase in no shows and cancellations over the previous 6 months in oncology.

*Data from Flatiron study of 270 oncology practices that use the OncoEMR platform*
The only way we beat a pandemic is together…

Financial Relief Support

Virtual Learning & Engagement

COVID-19 Resources & Insights

Communication & Advocacy
Q & A
We want your feedback.

We want to hear how AmerisourceBergen is doing to support you during the Covid-19 crisis. Look for our email and please take the time to share your feedback via a 3-minute survey.

Joe Cappello  
Sr. Vice President, Global Specialty and Branded Products

Doug Trueman  
Sr. Vice President, Consumer Products

Dave Picard  
Sr. Vice President, Global Generics Pharmaceuticals
We are united in our responsibility to create healthier futures.