

Thank you for joining us for this
AmerisourceBergen webinar.

The broadcast has not started yet.

*Both audio and visuals are available through
the Skype Meeting Broadcast link and are
accessible via any mobile browser.*

Third Manufacturer Townhall: Responding to COVID-19

May 21, 2020

During the call, please submit questions via the chat function
or via email to: Solutions@amerisourcebergen.com

Today's Speakers



Bob Mauch
EVP & Group President



Erin Horvath
President, Distribution Services



Nicolette A. Louissaint, Ph.D.,
*Executive Director of
Healthcare Ready*



Heather Zenk
*Sr. Vice President, Replenishment
& Secure Supply Chain Operations*



Barry V. Fortner, Ph.D.
*SVP and President,
Specialty Physician Services*



Dave Picard
*Sr. Vice President, Global Generics
Pharmaceuticals*

Agenda

1	Opening remarks
2	Healthcare preparedness, private, public, and nonprofit sectors collaboration
3	Inventory update
4	Business continuity and re-entry
5	Voice of customers – community practices
6	Q&A
7	Closing Remarks

Opening Remarks

Bob Mauch

EVP and Group President



Healthcare preparedness, private, public, and nonprofit sectors collaboration



Erin Horvath
President, Distribution Services



Nicolette A. Louissaint, Ph.D.,
*Executive Director of
Healthcare Ready*

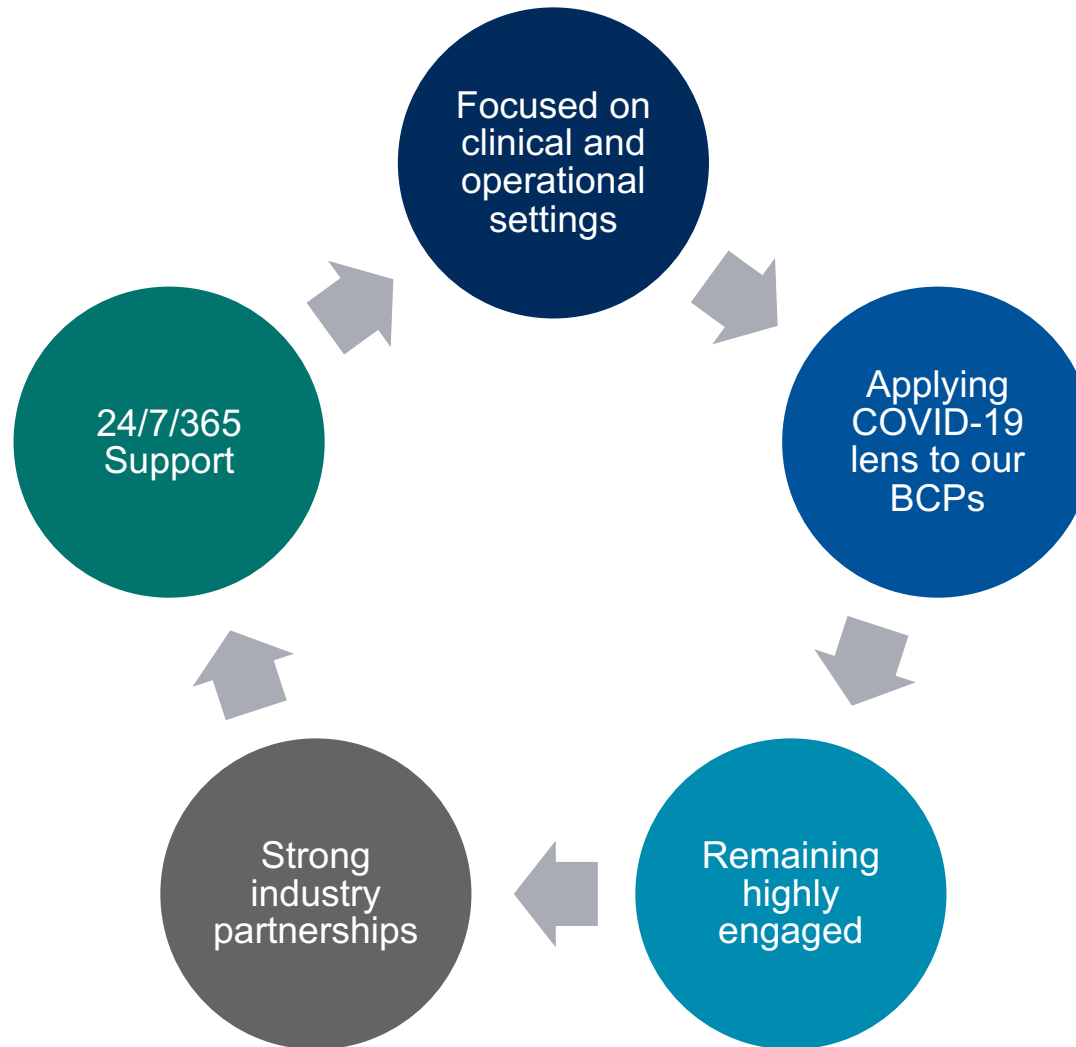
Inventory Update

- Generally, inventory demand is beginning to stabilize as the regional COVID-19 peaks begin to subside
 - Keeping a watchful eye on 90-day refill cycle
- Preparing proactively
 - Potential resurgence
 - Flu season
 - Physicians returning to clinical practice and elective procedures
- Challenges Remain
 - Ventilator and intubation drugs
 - Sedatives
 - Experimental COVID-19 therapies
 - Azithromycin
 - Injectable narcotics
 - Insulin
 - Metered Dose Inhalers (MDIs)
- Generics



Business Continuity

Measures to maintain a secure and uninterrupted supply chain



COVID-19 Plan for Re-Entry

GUIDING PRINCIPLES



Safety of our
associates and
communities



Adherence
to clinical
guidance



Consistent
& transparent
communication



Ensure
business
continuity



Sensitivity
& awareness

ENTERPRISE APPROACH

- Prioritizing health and safety
- Phased approach based on scientific data
- Flexibility to meet business and associate needs
- Controlled and fiscally responsible

CURRENT STATE

- Frontline workforce onsite
- Majority of associates working remotely
- Travel ban and current restrictions in place (US) and majority of countries until August 1, 2020

Our Work to Support Community Practices During COVID-19

Barry V. Fortner, Ph.D.

SVP & President, Specialty Physician Services

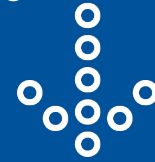


COVID Impact on Community Practices



The physician practice segment has been significantly impacted by the COVID-19 pandemic

Practices have seen a **decrease in new patient visits** ranging from **40-85%**



80% implemented telehealth services within 10 days of CMS loosening restrictions



Practices have experienced an incremental **7-day to 14-day delay** in medical claim submissions

75% increase in no shows and cancellations over the previous 6 months in oncology*



*Data from Flatiron study of 270 oncology practices that use the OncoEMR platform

Working Together to Support Community Practices



The only way
we beat a
pandemic is
together...



**Financial Relief
Support**



**Virtual Learning &
Engagement**

**COVID-19 Resources
& Insights**



**Communication
& Advocacy**



Q & A



AmerisourceBergen

HEROES

We want your feedback.

We want to hear how AmerisourceBergen is doing to support you during the Covid-19 crisis. Look for our email and please take the time to share your feedback via a 3-minute survey.



Joe Cappello

*Sr. Vice President, Global Specialty
and Branded Products*



Doug Trueman

*Sr. Vice President, Consumer
Products*



Dave Picard

*Sr. Vice President, Global Generics
Pharmaceuticals*



We are united in our responsibility to create healthier futures.