# THINKlive 20

# **Generics Breakout**



# Welcome

David Picard Senior Vice President, Global Generic Pharmaceuticals





#### **Discussion Agenda**

#### CERTIO Enhancements

Kyle Pudenz, Senior Vice President,
 Manufacturer and Data Services

#### • Stable Supply Initiative

- Heather Ryan, Senior Manager, Drug Shortage
   Solutions
- SureSupply<sup>SM</sup>
  - Charles Hartenstine, Senior Director, Category
     Management

- American Health Packaging
  - Alan Ratliff, Director, Supplier Trade Relations

#### Generic Sourcing

Chris Doerr, Vice President, Global
 Generic Sourcing

• Q&A

 Heather Odenwelder, Senior Director, Category Management

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# **CERTIO 2020**

AmerisourceBergen Switzerland

Kyle Pudenz Senior Vice President, Manufacturer and Data Services



#### CERTIO<sup>®</sup> 2020

Evolving the CERTIO solution to address key business challenges.







#### **Project Overview**

Working with key stakeholders to address your business needs

CERTIO 2020 Kickoff December 2019	<b>14</b> Unique CERTIO Champions	CERTIO Champions Sessions
9 Enhanced CERTIO Dashboards	Engaged CERTIO Users	November 9 CERTIO 2020 Launch

#### CERTIO<sup>®</sup> 2020 and Beyond

Continuing to shape your preferred supply chain solution

- Launching November 9, 2020

   No change in current functionality
   Upcoming training opportunities
- Platform Evolution 2021
  - o Product Oversight
  - o Failure to Supply
  - o ...and more!

#### Contact support@certio.ch

#### Special thanks to our CERTIO<sup>®</sup> Champions!

Manufacturer Partners		AmerisourceBergen
Ajanta	Lannett	Global Generics Leadership
Alembic	Lupin	Category Management
Apotex	Mallinckrodt	Replenishment Operations
Bayshore	Rising	BluePoint Labs
Cosette	Sun Pharma	Swiss Co Data Services
Glenmark	Winthrop	
Hikma	Zydus	

# Stable Supply Initiative

Heather Ryan Senior Manager, Drug Shortage Solutions

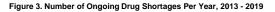


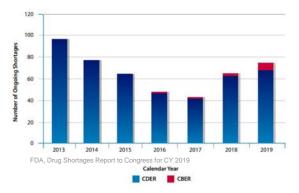


#### Stable Supply Initiative

Drug Shortages: A changing landscape

- Severe shortages winter 2018-2019
- Natural disaster risks: more and more severe hurricanes, cyclones, and wildfires
- Political pressures
- COVID-19
  - Manufacturing constraints
  - Limited transportation, price increases
  - Demand variability





#### National Drug Shortages: Active Shortages by Quarter





*Note:* Each point represents the number of active shortages at the end of each quarter. University of Utah Drug Information Service

Contact: Erin.Fox@hsc.utah.edu, @foxerinr for more information.

ASHP: https://www.ashp.org/Drug-Shortages/Shortage-Resources/Drug-Shortages-Statistics

#### Stable Supply Initiative

Supply Chain Visibility

- Stability as a shared responsibility
- Renewed media and governmental attention on the pharmaceutical supply chain
- CARES Act requirements
  - Promote domestic manufacturing
  - Adds to FDASIA shortage reporting requirements: additional detail, and API shortages
  - Medical device shortage reporting
  - Manufacturer risk management and redundancy plans

#### Stable Supply Initiative

Supply Chain Visibility Data Gathering

- Data collection in progress with rolling updates to ensure accuracy
- Survey coordination by Resilinc
- Data already gathered has been used in inventory risk planning and many natural disasters and other events
  - Hurricanes, earthquakes, severe weather, flooding
  - COVID-19 impact reviews
- We want to quantify and reward our partnerships



# AmerisourceBergen Drug Shortage Solution

SureSupply<sup>SM</sup>

Charles Hartenstine Senior Director, Category Management





#### **Essential Medication Shortages**

Current State

#### Health system needs

- Safety stock on their critical drugs
- Agility to distribute products across their system
- A fair price that won't increase during shortage

#### Health system challenges

- Insufficient floor or shelf storage space
- Lack of infrastructure to manage inventory
- Not enough velocity to avoid expiration issues



#### Solving for Shortage Challenges



A drug shortage solution should

Be class of trade and 340B friendly

Protect against price increases for the duration of the commitment

Provide safety stock of critical drugs, warehoused locally

Be accessible through a common ordering platform

Rotate inventory to manage short date risk

Deliver shortage medications in the same tote, on the same day as other medications

#### Our SureSupply Drug Shortage Solution

The SureSupply program enables customer investment into safety-net supplies of critical drugs.

- This is a proactive program with the objective of increasing quantity of critical drugs in the supply chain.
- Members can proactively 'stock up' on 6 months supply of critical drugs; ABC will manage all logistics.
- SureSupply customers can determine the ideal level of product investment from a menu of targeted options.



#### SureSupply is Built on Our Commitment to Fair Share



#### The SureSupply program does not sequester actively short product.

We will never disadvantage other health systems or patients through our program; a patient is a patient.



#### Products will not be added to the SureSupply program unless supply/demand is being met.

Health systems are only able to invest in safety-stock inventory where the production of such products will not impact manufacturers' ability to meet market share.

# **SureSupply**<sup>SM</sup>

Here's how the program works

#### SureSupply Program Enrollment

Stage 1

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- AmerisourceBergen will identify a list of critical items for the SureSupply program from the WHO shortage list and input from an internal advisory board.
- Customers will be eligible to enroll in the program at 6-month intervals (January and July) and select from ABC's list of critical items available in the program.
- Contract enrollment will be for 3.5-year terms.

AmerisourceBergen will review and modify the list of shortage Items every 6 months to ensure alignment with customer needsv

#### **Strategic Sourcing**

Stage 2

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Stage 2	<del>Д</del>
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- Program customers' projected quantity for an additional 6 months of supply will be calculated based on their AMU purchases.
- AmerisourceBergen will engage manufacturer(s) to bid on selected items in the SureSupply program.
- Based on product availability from supplier(s), AmerisourceBergen will finalize the list of items to be included in customer enrollment.

#### Customer Engagement & Inventory Management

Stage 3

Stage 3	
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- After customer open enrollment, the AmerisourceBergen sourcing team will communicate the committed inventory amount and agree on a delivery schedule for inventory.
- Once active, SureSupply members will receive their full fair share quantities when an item goes on shortage. Once consumed, members will have access to the 6-month safety stock to meet inventory needs.
- Program and non-program products can be ordered through the ABC Order platform.

#### SureSupply inventory management

- Committed inventory will be stored in and shipped from AmerisourceBergen distribution centers.
- Only program customers will be able to view or order SureSupply inventory.
- AmerisourceBergen will use the same item numbers for program and non-program customers, giving us better flexibility to cycle through inventory and manage dating.

#### SureSupply Program Support

Stage 4

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- Each major health system will have its own administrator with the ability to adjust allocations on a monthly basis for their SureSupply inventory.
- AmerisourceBergen's SureSupply program team and Account Services Team will provide ongoing support for program customers.
- Strategic Global Sourcing and Replenishment Operations team will collaborate with suppliers to ensure customers have access to their SureSupply inventory.

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## American Health Packaging

Making Hospital Unit Dose Medication Accessible

Alan Ratliff Director, Supplier Trade Relations



# We are united in our responsibility to create healthier futures

Being part of the solution to do no harm, improving the use of labels and drug descriptions precisely when and where institutional caregivers need it.





#### **AHP** Purpose

Be part of the solution: Create and test ideas with other stakeholders

- Supporting reduction of medication errors and ADEs
- BPOC Systems, Practice of Patient Rights, Quality Care Process Standards
  - Rely on of both professional judgment and electronic controls
  - Knowledge, reach, and partnership collaborating to improve



#### AHP Purpose

- Human Readable Labels, Descriptions, Clarity and Differentiation
  - Design, color, TALLman lettering in Small-area surfaces
  - Highest grade inline printing on qualified components



#### AHP Purpose

- Barcode Scannability and Content
  - Track & Trace, serialization in the commercial channel
  - Non-Commercial path within the institution campus
    - Pharmacy, Floor, Bedside
    - Information systems from physician eMAR, Pharmacy inventory controls, scanning equipment





## **Business Overview**

Capabilities, Core Strengths, and Marketing

#### AHP Core Strengths

Put People First and the Rest Will Follow

- Product Development and Category Management
  - Drug Form Dedicated Leaders
  - Collaborative Cross-functional Pipeline Group
- CGMP Packaging and Quality Control Integrated Goals
  - Lean, Six Sigma Programs
- Sales and Marketing Matrix Approach
  - National Accounts, Regional Field Team, and Inside Sales
  - CRM Integration

### AHP Supply Trade Relations

Strategic Alignment, Business Development, and Demand Channel for Institutional Pharmacy

#### **Drug Supply and Business Alignment**

New Items, Business Growth and New Supplier Process

- Hospital item-level, demand-driven, Unit Dose Drug Portfolios
- Goals of expanding drug forms and types
- Supplier Alignment
- Quality and Technical Development Information Sharing
- Channel Operations, Supply Rhythm Contingent on Batch Cycle
- Business Terms as an Addendum to ABC Master
  - New term cycle commences 1/1/2021

# **Generic Sourcing**

Chris Doerr Vice President, Global Generic Sourcing





Generic Sourcing: The Year That Was ....Or Is

- Covid Pandemic
- Coupa / Retail insights
- NDC
- SmartSource
- 2021 Contract Roll



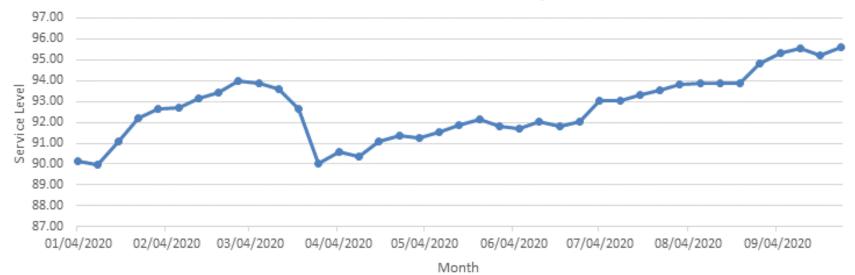
# Managing the Pandemic

- Product donations
- Enhanced transparency
- Force Majeure



#### Managing Through the Pandemic

PRxO Raw Service Level



Raw Service Levels Jan-Sept 2020

#### Technology and NDC

- Contract Management Automation

   Coupa
   Retail Insights
- National Distribution Center



#### SmartSource

- What is SmartSource?
- How does it work?
- Scope







#### 2021 – 2023 Contract Roll

- Expiration of existing agreements 12/31/2020
- Structure
- Redlines and execution





Where knowledge, reach and partnership shape healthcare delivery.