

Manufacturers Town Hall: Responding to COVID-19

March 20, 2020

3:30 – 4:30 p.m. EST

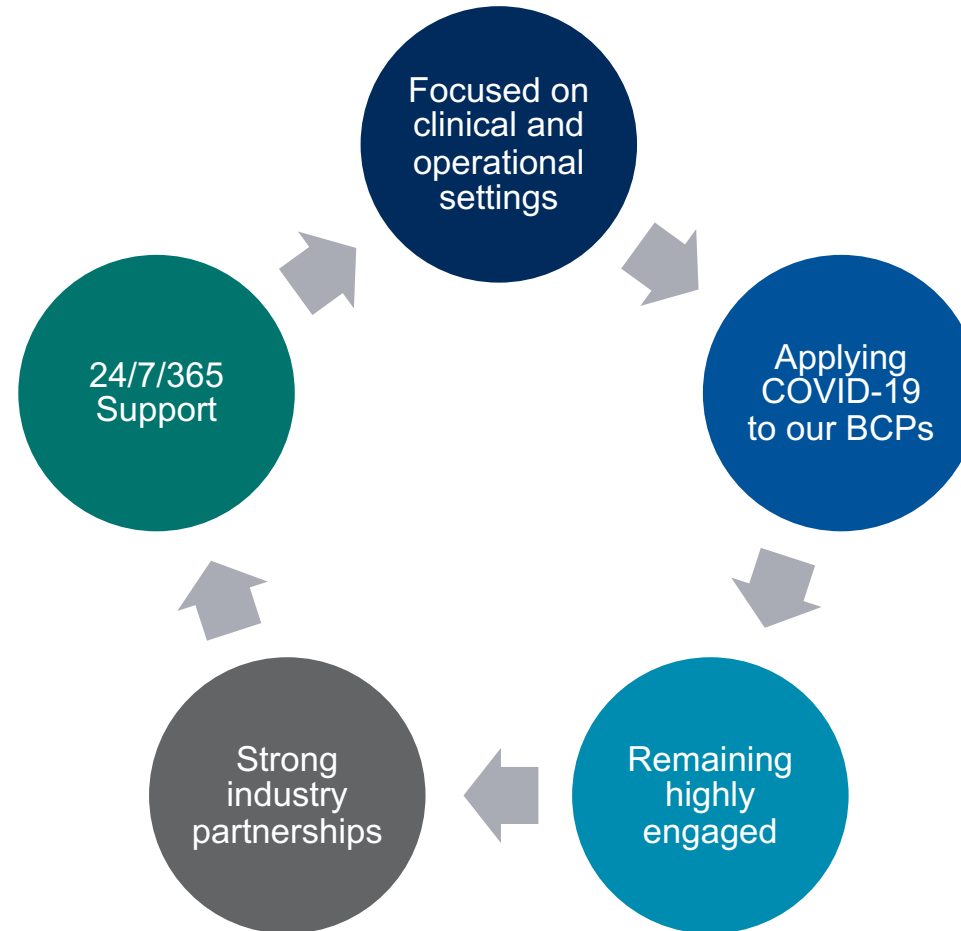
Agenda

Manufacturers Town Hall

1	Introductions and opening comments
2	Measures to maintain a secure and uninterrupted supply chain
3	Distribution centers
4	Courier drivers
5	Business continuity plans
6	Inventory management
7	Staying connected
8	Q&A

Measures to maintain a secure and uninterrupted supply chain

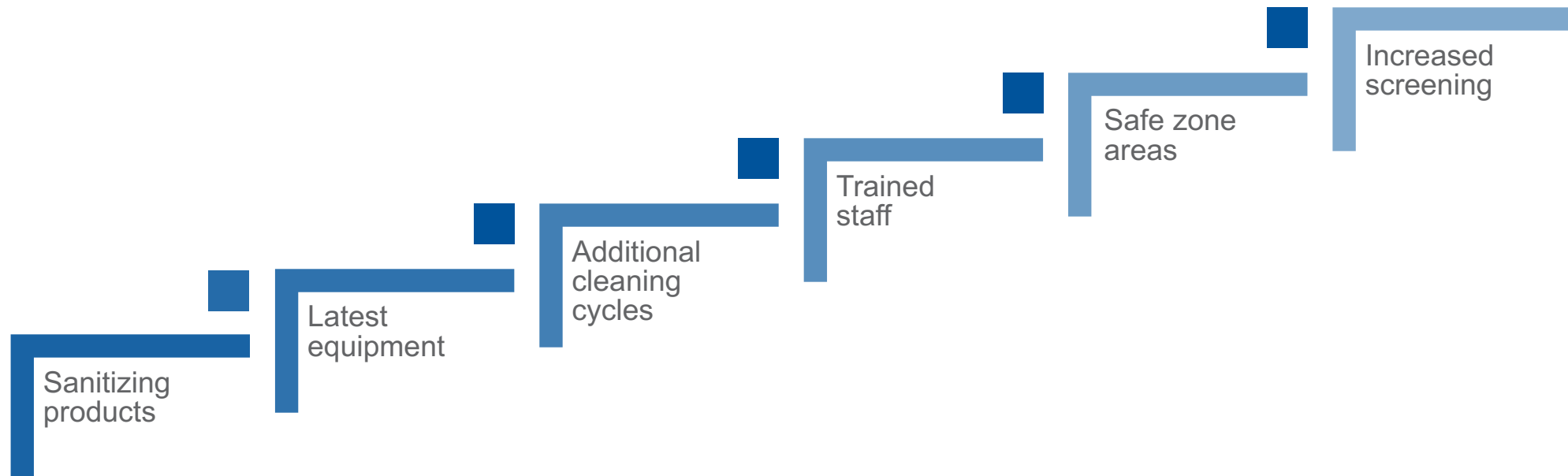
Direct response to COVID-19



Deploying the latest sanitizing equipment and enhanced cleaning procedures

Distribution Centers

Our human health distribution centers are taking extra measures for cleanliness, given the volume of human health products that are processed through each facility across the United States—knowing **every tote has products that will eventually meet a patient.**



Ensuring our mutual safety and the safety of our customers

Courier Drivers



Safety



- All drivers must report immediately to their management team and their local AmerisourceBergen contact if they or a family member has a confirmed case of COVID-19, been exposed to a confirmed case of COVID-19 or is being tested for COVID-19.
- All drivers that have access to an AmerisourceBergen facility will be required to complete a general questionnaire once a week that will be provided to them upon arrival at the facility.
- All drivers that have access to an AmerisourceBergen facility will be granted access but will be required to sanitize their hands upon entry.
- All driver vehicles should be cleaned and sanitized on a regular basis to limit the spread of COVID-19.

Business continuity plans

AmerisourceBergen has active and situation-specific business continuity plans (BCPs) to help us to continue to operate critical business functions, including processing orders, maintaining regulatory compliance and distributing goods and supplies to customers and patients.

**Global
Business
Resilience**

**Comprehensive
Planning**

BCP Strategies

IT Resilience

**BCP
Testing**

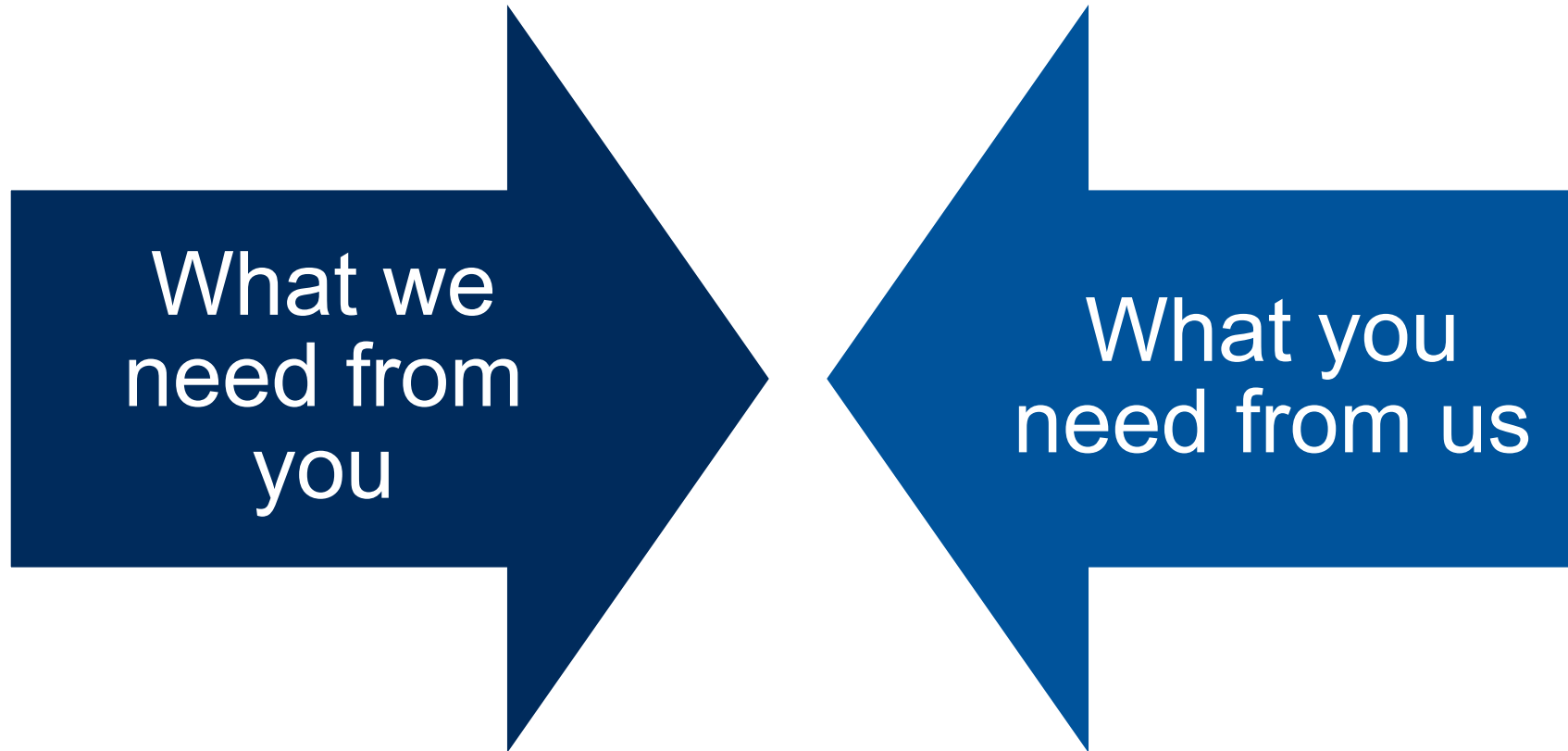
Transportation

Diligently monitoring ordering activity and inventory levels

Inventory management



Staying connected



Q&A



We are united in our responsibility to create healthier futures.