Drug Supply Chain Security Act

February 20ᵗʰ, 2026 – DSCSA Drop Shipments

Dear Valued Supplier Partner,

As you're aware, the Drug Supply Chain Security Act (DSCSA) deadline for most **dispensers was November 27ᵗʰ, 2025**. This date marked the mandatory transition to a fully electronic, interoperable system for tracking prescription drugs at the package level.

For drop shipments, the manufacturer can provide the DSCSA transactional data to the end customer via two primary methods adopted by the industry:

1. **Distributor Pass Through:** The manufacturer sends the EPCIS data to the wholesale distributor, and the distributor acts as a pass-through providing that DSCSA data to the dispenser customer. This is the preferred method by most dispensers and has been implemented by most Manufacturers.
2. **Manufacturer Portal:** The Manufacturer makes the DSCSA TI/TS data available to the dispenser through a portal with the instructions to access the files typically on the packing slip.

To support the flow of EPCIS data through the supply chain, Cencora is already providing **Ship To GLNs** in the drop ship purchase orders, including EDI 850. We are also providing the **customer order number** in anticipation of future enhancement to the EPCIS files through EPCIS Implementation Guide Release 1.3 (EPCIS R1.3) published by GS1 last year: https://www.gs1us.org/industries-and-insights/by-industry/healthcare/standards-in-use/pharmaceutical/dscsa-implementation-guidelines

Current Challenges

It has come to our attention that many dispensers are struggling to receive/obtain the required DSCSA TI/TS data at the time they receive the drop ship deliveries. Additionally, many have processes that require receiving EPCIS files to support their scanning processes but are not always receiving data in this way; either through Cencora or direct from manufacturers. This is causing frustration, delays, and even refusals of deliveries; ultimately impacting their ability to dispense these drugs and impacting patients. **We have several customers evaluating stopping purchasing products that are typically drop-shipped and are consistently missing EPCIS data.**

Action Requested

To meet our shared customer needs, we strongly encourage all manufacturers to send the drop ship EPCIS files to Cencora for all drop ship orders you receive through Cencora. This allows us to provide the data to the customer in their preferred method. If you are not doing so today, but are considering moving to this method, please let us know by emailing **EPCIS.Support@AmerisourceBergen.com**. We also encourage you to talk to your DSCSA solution provider as well to ensure they can support this dispenser requirement.

You may continue to have the DSCSA TI/TS data on your portal as a secondary method to provide the data to the dispenser. **However, if you rely exclusively on a portal to provide DSCSA data to Drop Ship Customers, <u>please email the portal instructions regarding how to access this data including the URL to EPCIS.Support@AmerisourceBergen.com</u>**

Please continue to work closely with your Cencora assigned DSCSA analyst to ensure compliance and timely remediation of exceptions.

Important Contacts: Please note the following mailboxes should be contacted for specific purposes stated:

Supplier DCSCA exceptions: dscsa_exceptions@cencora.com

Official DSCSA Tracing Requests: dscsatracingrequests@cencora.com

Suspect Product Investigations: ProductIntegrity@amerisourcebergen.com

EPCIS testing or changes: epcis.support@amerisourcebergen.com

Master Data changes: mdmdepartment@amerisourcebergen.com

Thank you for your continued partnership.

Matt Sample   **Gregg Gorniak**

SVP,Manufacturing, Quality, and Replenishment Ops   VP, Manufacturer Ops and Data Services

For additional questions or concerns, please email SecureSupplyChain@AmerisourceBergen.com