

AmerisourceBergen Customer Onboarding Guide:

AmerisourceBergen (AB) intends to be fully compliant with the enhanced unit level tracking requirements by November 2023. At this time, AB does not believe the Food and Drug Administration (FDA) will provide any *additional* enforcement discretion. Prior to November 27, 2023, there are several key milestones that AB must complete to meet the November 2023 deadline while not disrupting patient access.

The table below outlines the high-level steps required for customer onboarding followed by detailed sections on the requirements outlined in the DSCSA. Our expectations are to complete the customer onboarding process by **July 1, 2023**.

Step:	Process Description:
1	Initial Kick-off Meeting
2	Information Exchange (Company info/account #, GLNs, Contact Names, Solution Provider (if applicable))
3	Establish Connection (Test)
4	Submission of 3 Successful EPCIS Test files
5	Establish Connection (Prod)
6	Go Live

What You Can Do NOW:

- 1) If you have not done so already, please email the Secure Supply Chain team at SecureSupplyChain@amerisourcebergen.com to schedule your initial kick-off meeting.
- 2) Gather all relevant GLN information for each of your 'Sold To' and 'Ship To' sites and be ready to share this with AB once your onboarding begins. For more information, please refer to the GS1 GLN guideline found [here](#).

2023 Requirements for Dispensers:

Transaction Information (TI) Exchange – DSCSA requires the use of a widely recognized international standard to accomplish interoperability in 2023. The GS1 Electronic Product Code Information Service (EPCIS) standard R1.2 is the only recognized standard that meets the industry’s needs to exchange serialized transaction information. AB intends to only utilize GS1 EPCIS R1.2 to be compliant for 2023 and will sunset EDI 856 ASN as a compliance method and only require an ASN for supply chain receiving purposes (AB will continue to send ASNs but only as a supply chain transaction record).

For those customers that will not be implementing a method of receiving EPCIS files for product shipments, AB will be putting forth a solution allowing you access to compliant TI reporting via ABC Order. In your initial Kick Off meeting with AB please let us know your preferred method of receiving your TI records.

Technical Onboarding – To ensure that there is sufficient time to work out technical and data exchange issues, our goal is to onboard **all** our customer by **July 1, 2023**. AB does not expect to be completely onboarded with serialized TI for all shipments, but that the technical connections, master data exchange, testing, and system validations are all complete. To expedite onboarding, it is recommended that each customer reads and understand the GS1 EPCIS data standard and to have their systems ready to receive EPCIS v1.2 files from AB.

Information Links:

[AB GLN Information](#)

[Sample EPCIS file](#)

[Manufacturer Operations](#)

Please respond to AB’s Secure Supply Chain Team as soon as possible to schedule your initial kick-off meeting. AmerisourceBergen looks forward to partnering with you to meet the full set of DSCSA requirements and continuing to move product safely through the supply chain to deliver product to patients in need.

Thank you,



Matt Sample
SVP, Manufacturer Operations

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Lesley Langley
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